FULFILLMENT | KITTING | ASSEMBLY

KSP Softeon Customer Portal
Quick Reference Guide

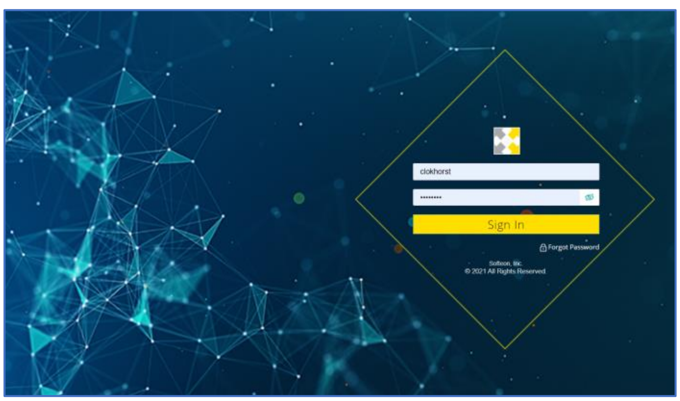
Contents

Version	Reason for Change	Approved By	Date Released
1.0	Creation	C. Lokhorst	11/10/21
1.1	Sales Order Entry updates	C. Lokhorst	11/20/21
1.2	PO edits; Order Sub Status definitions; RMA process; Pending Order Mgmt process; Appendix A: transportation codes	C. Lokhorst	05/10/22
1.3	Added PO/Oder upload process, added additional query options.	C. Rich	7/11/2024

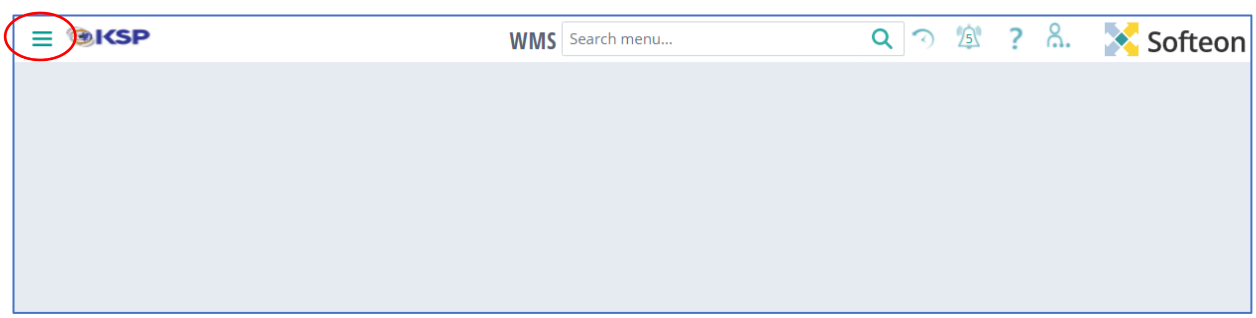
Section 1: Login & Navigation Tips

Log in with the provided Username & Password.
https://kspportal.softeon.com/

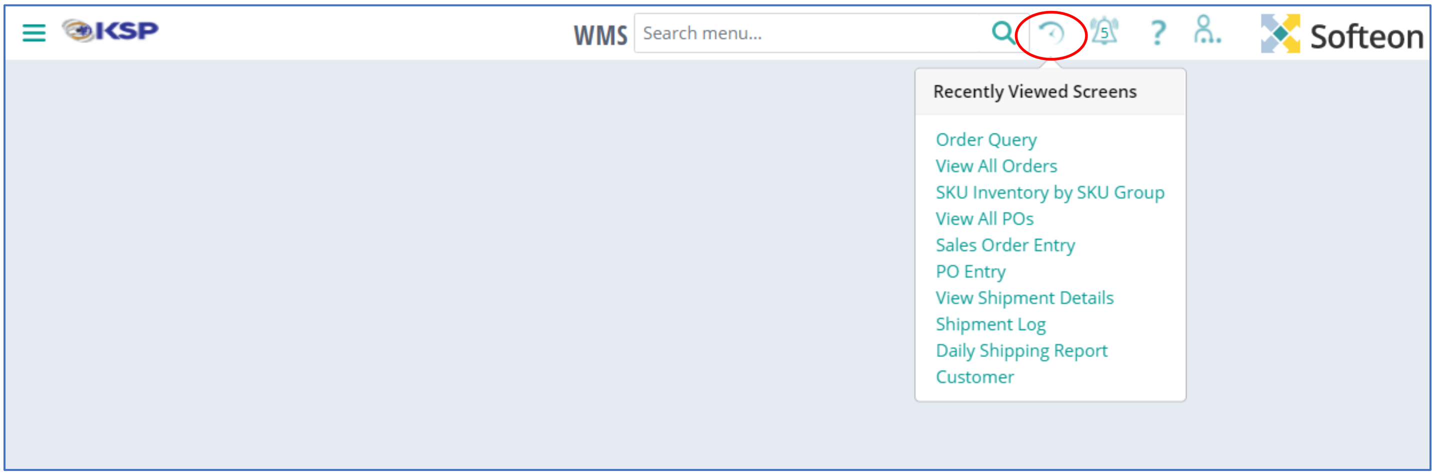
The system will prompt you to change your password at the first log in.
Please email your KSP Customer Experience Rep if your password needs to be reset.



The 'Hamburger' Menu is used for navigation to the various screens.



This Icon provides you with your most recently viewed screens for easier navigation.



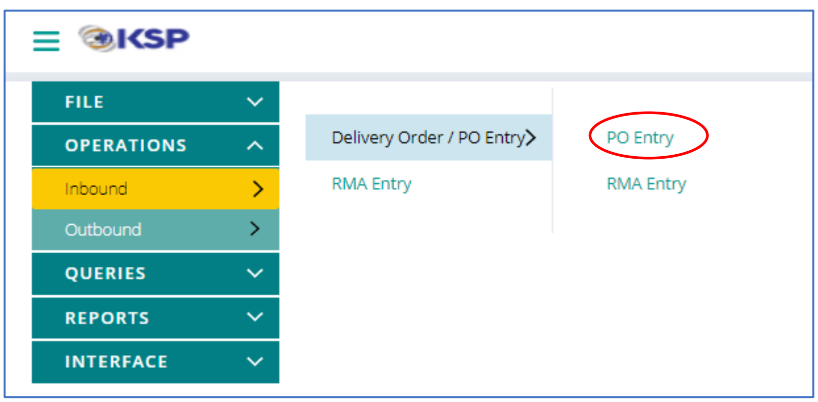
Section 2: Operations - Inbound Process

2.1 – Inbound PO: Manual Process

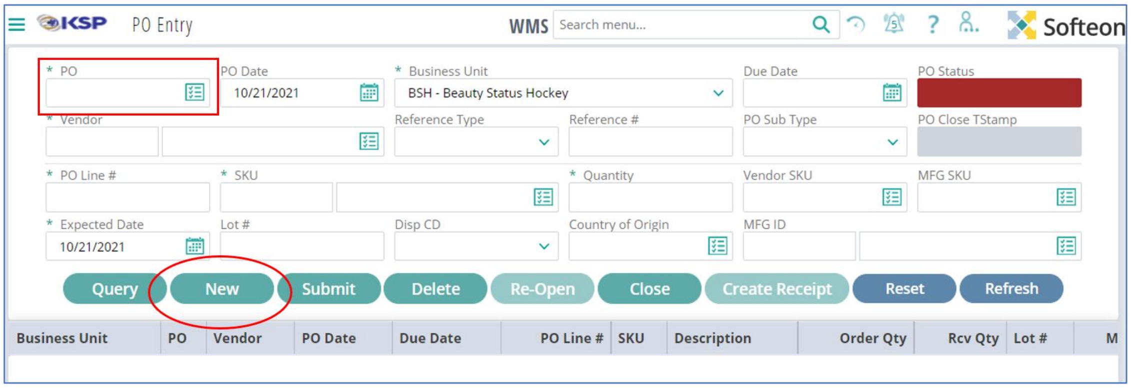
A PO (Purchase Order) is needed to support incoming inventory to KSP. This provides visibility to the KSP receiving team on what to expect and the data to support the receiving process. Please see our KSP Shipping and Receiving Requirement document for further information.

See the steps below to create a PO:

1) Clink on the hamburger menu in the upper left-hand corner, under *Operations*, click on *Inbound*, then *Delivery Order/PO Entry, then PO Entry*



2) *PO field:* there are 2 options:
A) type in the PO you would like to use and click on "New"
or
B) when left blank, the system will generate a PO number when you click on "new" as shown below



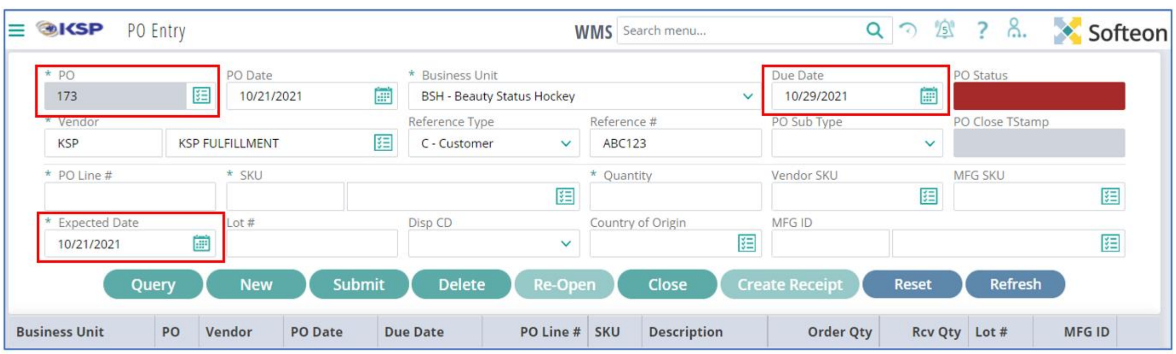
3) PO Date field: defaults to the current day's date

4) *Due Date and Expected Date field*: enter the date the product will arrive (can be the same date)

5) *Vendor field*: Click on the paper icon to select a vendor. If your vendor is not listed choose KSP and press the tab key. **If you would like a vendor added, please reach out to your Customer Experience Rep.**

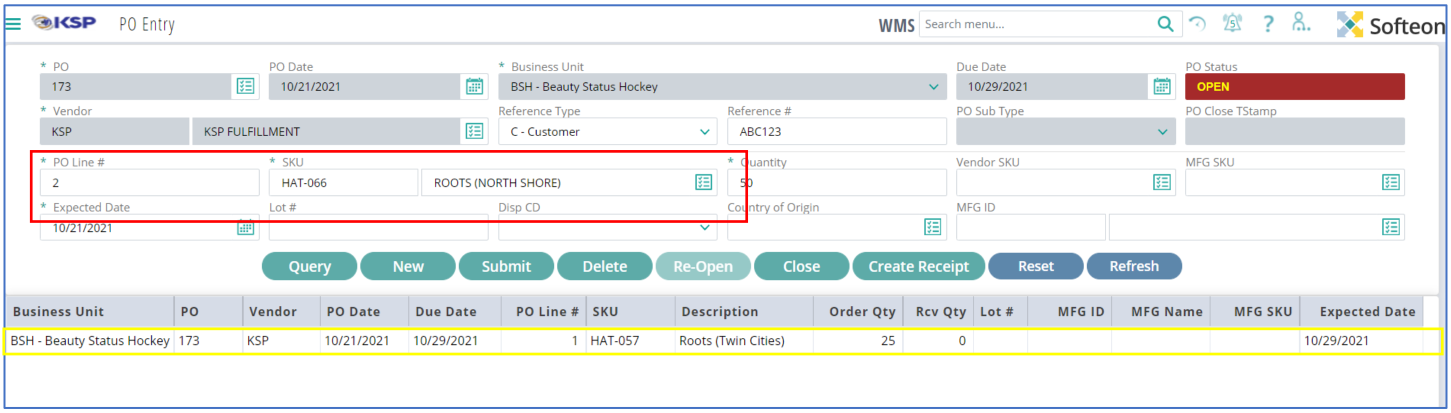
6) Reference Type field: choose C – Customer

7) Reference # field: This is an optional field to be used at your discretion



8) PO Line # Start by entering 1 in the PO field
9) /SKU and Description fields: then enter the SKU or click on the paper icon to pick from a list of SKUs. Then press the 'Tab' key to populate the next field.

10) Repeat this process until all SKU's arriving on that PO have been entered. If edits are needed, move to step 10. If not, click on '*Submit*'. The PO status field will now state "Open"



11) To edit a line: click on the line, which will populate all the information for that line above. The SKU, quantity of that SKU etc. can be updated or click on "Delete" to remove the highlighted line from the PO. When edits are complete, click on "Submit"

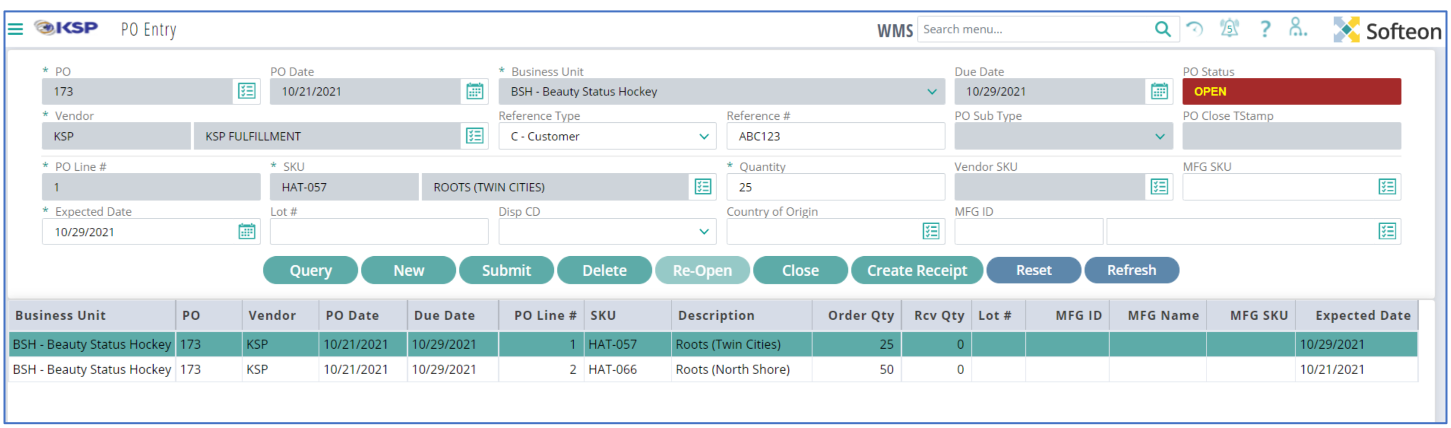
2.2 – Updating Existing PO

Please follow the steps below to update quantity or delete a SKU – PO's can only be updated if the status is OPEN.

1) Navigate back into the PO Entry screen (*Operations > Inbound > PO Entry*), enter your existing PO number (see Section 2.1 to look up the PO number if necessary), and click '*Query*'.

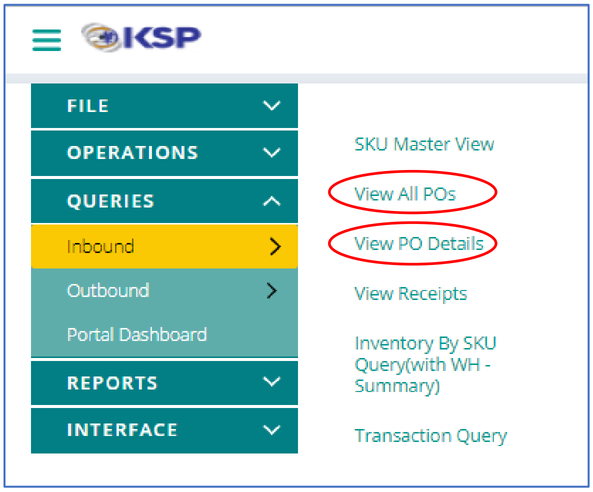
2) You can add a new line, click on a line to delete it, or click on a specific PO Line # and change the quantity.

3) Click on '*Submit*' to save your changes.

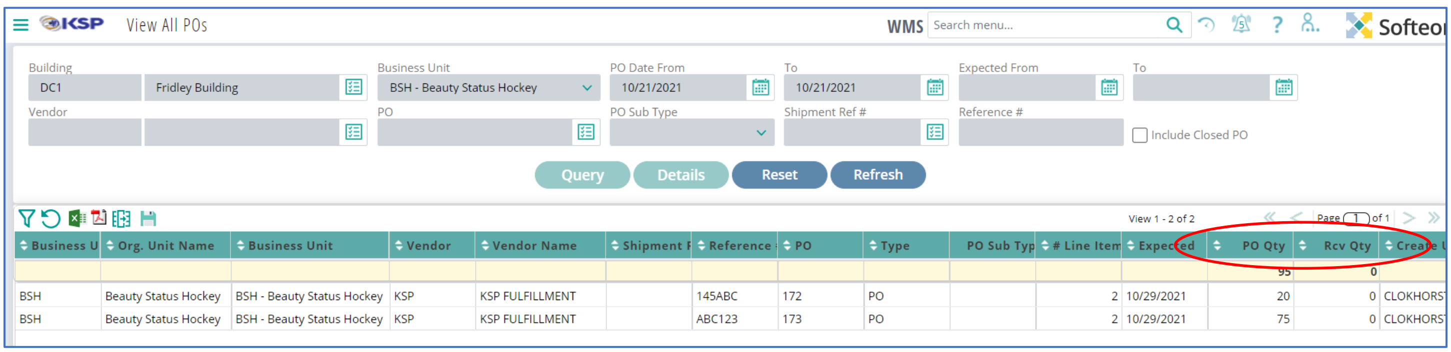


2.3 – Viewing Existing POs

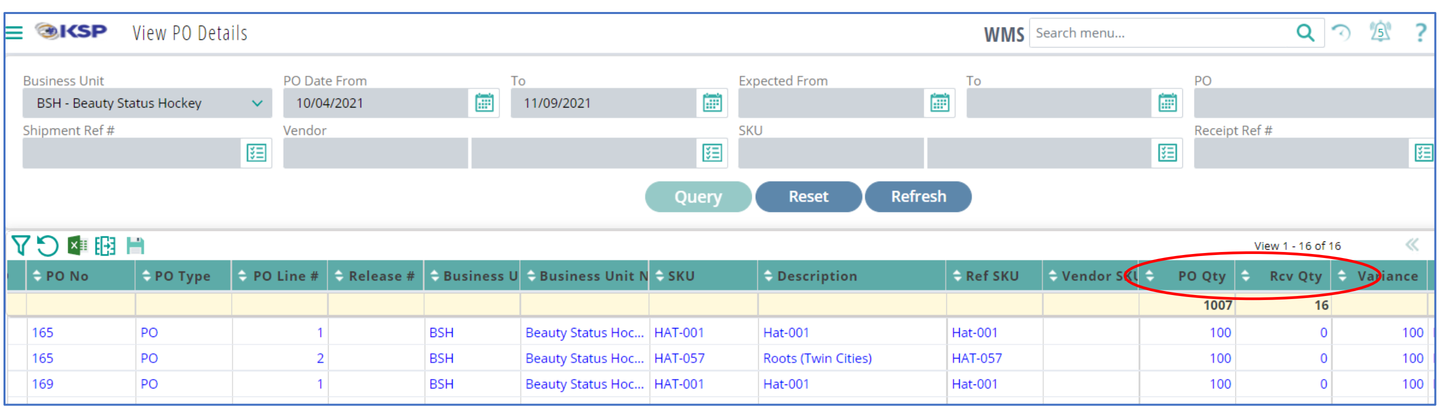
Use this function to search for a specific PO or all PO's entered.



1) View All PO's = View Menu Access: *Queries > Inbound > View All POs*
    a. Choose your date range to see all POs entered during that timeframe.
    b. This view will show you open PO's and if any qty has been received against it.



2) View PO Details = Queries > Inbound > View PO Details
    a. Use this view to choose your date range to see all items ordered and a specific PO number for that timeframe.
    b. If you refer to see all PO's, click on the query green button
    c. To search by SKU, enter the SKU and then click on query. This will show which SKU is on a specific PO(s).



2.4 – Inbound PO – Upload Process

This form allows for an upload of SKUs for a replenishment versus a manual entry. Upper section shows RECORD TYPE H (Header), and the lower section shows RECORD TYPE D (Detail). Please fill out based on the information below:

Upper Section: fill out as directed below

- RECORD TYPE H:

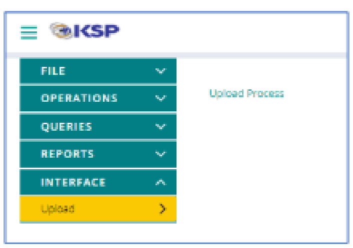
• WHSE_ID, BLDG_ID: always reflect KSP and DC1 respectively
• PO_NO: relates to each incoming shipment(s), can be any number of your choosing
• ACTION_CD: is always A
• SUPPLIER_ID and SUPPLIER_NAME: represent the Vendor the product is coming from.
If the vendor is not set up in Softeon, please use ID: KSP and NAME: KSP FULFILLMENT. If you would like that vendor set up, please contact your Customer Experience Rep.
• EXPECTED_DATE and PO_DATE: add date of arrival, please note the number format used in the example below

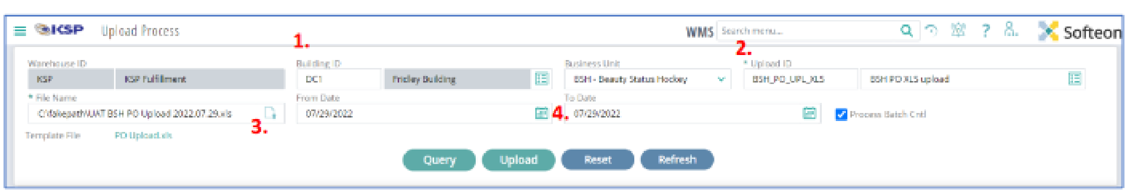
Lower Section – fill out as directed below

RECORD TYPE D:
• WHSE_ID, BLDG_ID: always reflect KSP and DC1 respectively.
• PO_NO: relates to each PO in the Header section (see cells in red for example)
• PO_LINE_NO: indicates the number of SKUs per PO
• ITEM: represents the SKU
• PO_QTY: represents the quantity of that SKU
• LOT_NO: only use if applicable

	A	B	C	D	E	F	G	H	I	J
1	RECORD TYPE	WHSE_ID	BLDG_ID	BUSINESS_UNIT	PO_NO	ACTION_CD	SUPPLIER_ID	SUPPLIER_NAME	EXPECTED_DATE	PO_DATE
2	H	KSP	DC1	BSH	202208	A	KSP	KSP FULFILLMENT	20220808	20220729
3	H	KSP	DC1	BSH	202207	A	KSP	KSP FULFILLMENT	20220815	20220729
4	RECORD TYPE	WHSE_ID	BLDG_ID	BUSINESS_UNIT	PO_NO	PO_LINE_NO	ITEM	PO_QTY	LOT_NO	
5	D	KSP	DC1	BSH	202208	1	CREW-06-L	25		
6	D	KSP	DC1	BSH	202208	2	CREW-06-M	25		
7	D	KSP	DC1	BSH	202208	3	CREW-06-XL	25		
8	D	KSP	DC1	BSH	202208	4	CREW-06-XXL	25		
9	D	KSP	DC1	BSH	202208	5	HAT-051	50		
10	D	KSP	DC1	BSH	202208	6	HAT-052	50		
11	D	KSP	DC1	BSH	202208	7	HAT-053	50		
12	D	KSP	DC1	BSH	202208	8	HAT-054	50		
13	D	KSP	DC1	BSH	202208	9	HOODIE-32-L	10		
14	D	KSP	DC1	BSH	202207	1	HOODIE-32-M	10		
15	D	KSP	DC1	BSH	202207	2	HOODIE-32-XL	10		
16	D	KSP	DC1	BSH	202207	3	HOODIE-32-XXL	10		

When the form is completed, navigate to Interface > Upload > Upload Process and follow the steps below





1) Building ID: DC1
2) Upload ID: Choose the appropriate XLS Upload (see section in the image below)

3) File Name: click on the ‘Upload File’ icon to select your saved file, then click on ‘Upload’
   a. Select Upload ID with “PO” in the title for PO upload
   b. Select Upload ID with “Order” in the title for a Order upload
4) From Date and To Date: default to today’s date and do not need to be changed.

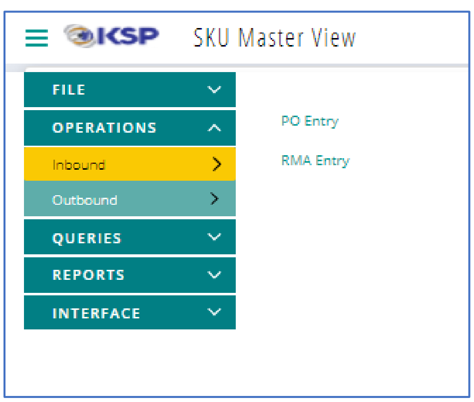
5) If the upload was successful, it will state it was succcessful. If unsuccessful, reach out to your Customer Experience Manager who will determine the error and work with you to get this fixed.

6) View results of the upload by navigating to Queries (see below):
   Queries > Inbound > View All PO’s

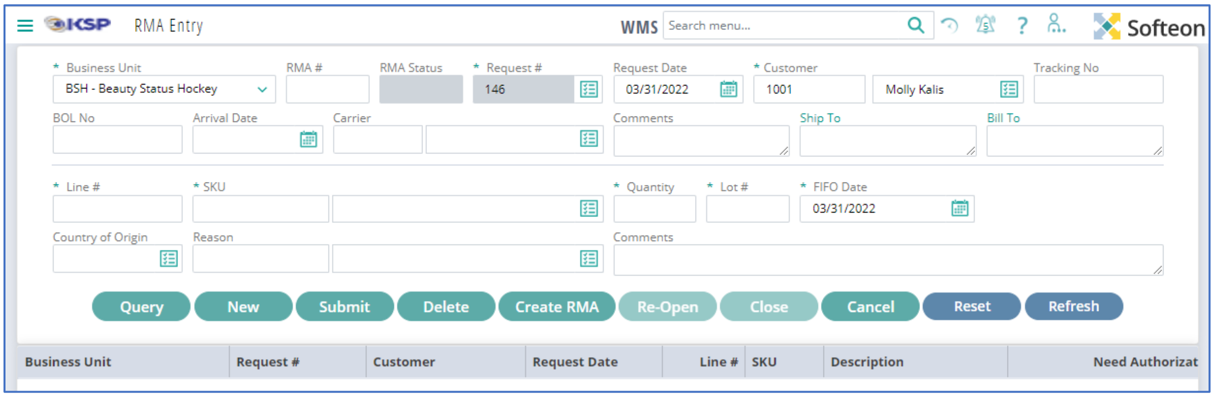
2.5 – RMA Process (returns)

When an order needs to be returned, the RMA process provides the KSP Receiving team the needed information to return inventory back physically and systematically. This functions very similarly to the PO process for incoming inventory.

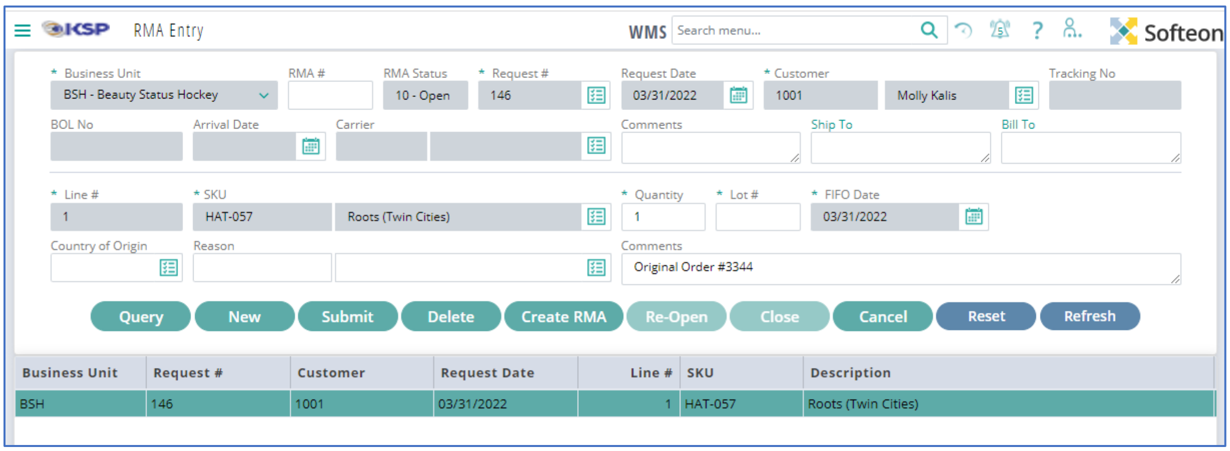
Menu Access: *Operations > Inbound > RMA Entry*



- Click on ‘New’ to generate the Request #.
- The ‘Customer’ number field is required to submit an RMA. This can be found by going to the Order Query screen (see examples at the end of this section).
- Enter the Customer Number and press the Tab key to populate the name.



- Enter Line #, SKU and Quantity to be returned.
- Use the Comments field to include information such as the original order number.



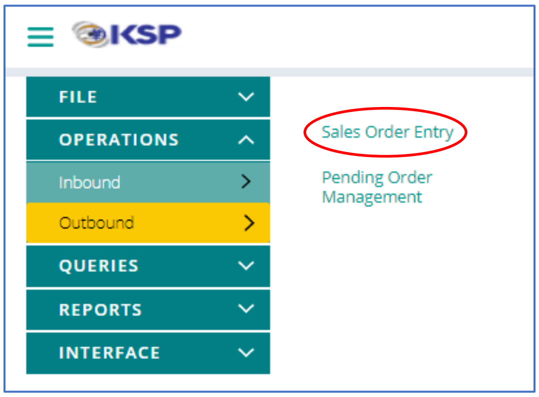
- Click on Submit.
- Enter additional SKUs to be returned or navigate from this screen to complete the process.
- If a return label is needed, please reach out to your Customer Experience Representative.

Section 3: Operations - Outbound Process

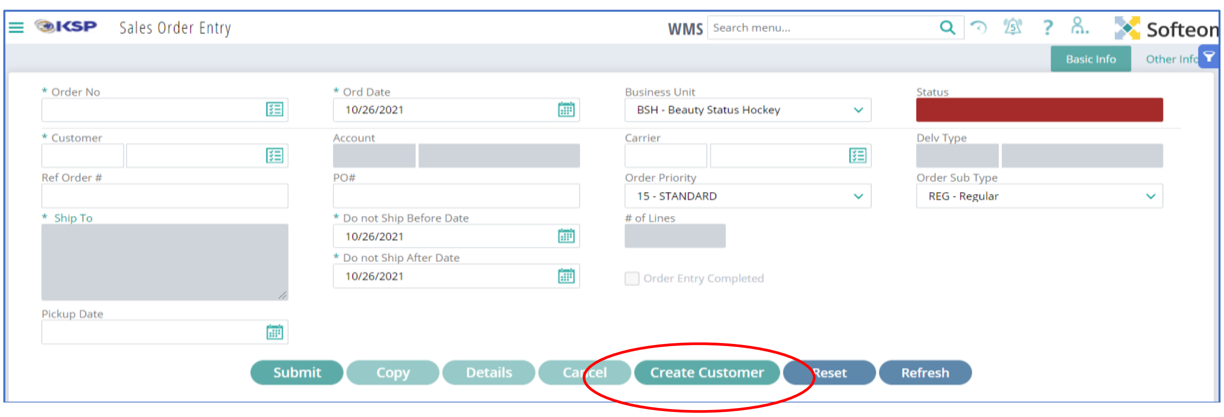
3.1 – Sales Order Entry – Manual Process

A sales order can be manually entered in lieu of an integrated process (an integrated sales order process is always preferred).

Menu Access: *Operations > Outbound > Sales Order Entry*

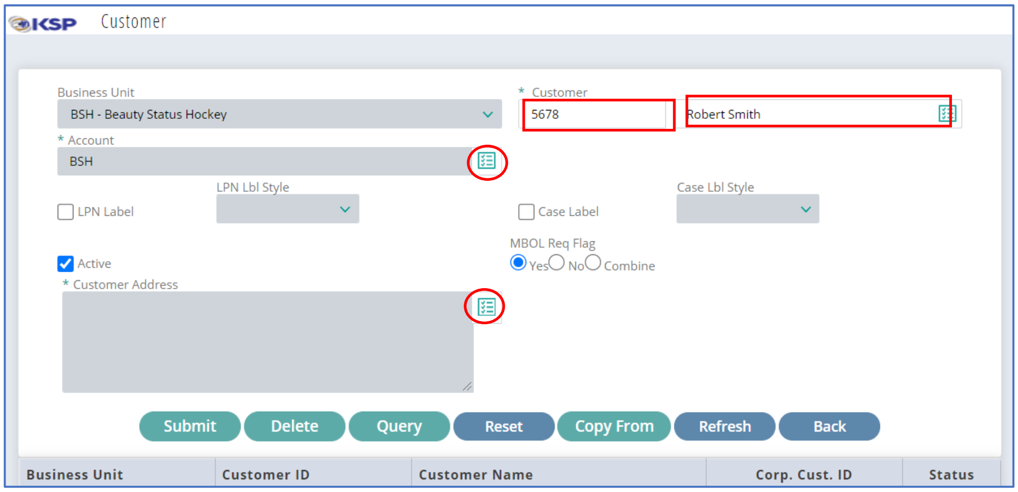


1) For NEW customers, move to step 3.
2) If you have shipped this customer before, skip to step 11.
3) Click on '*Create Customer*', which opens a new window to input information show below.

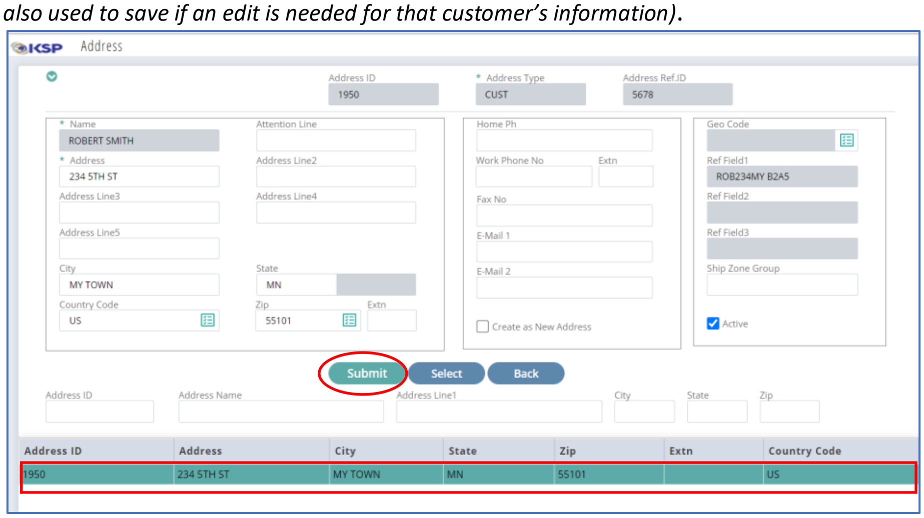


NOTE: The system automatically displays the *Ord Date* (as Current Date), *Business Unit*, *Order Priority* and *Do not Ship* (Before and After Date).

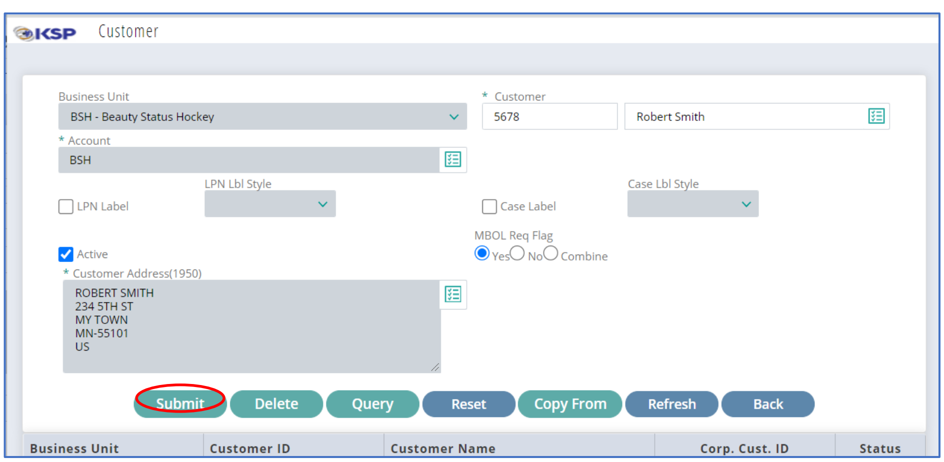
4) To create a new customer, choose a unique number for your *Customer* (to be used for future orders).
5) Tab over to the next field to type in the customer's name.
6) In the '*Account'* field, click on the paper icon to select your Business Unit ID.
7) In the '*Customer Address*' field, click on the paper icon to input the *Ship To* address.



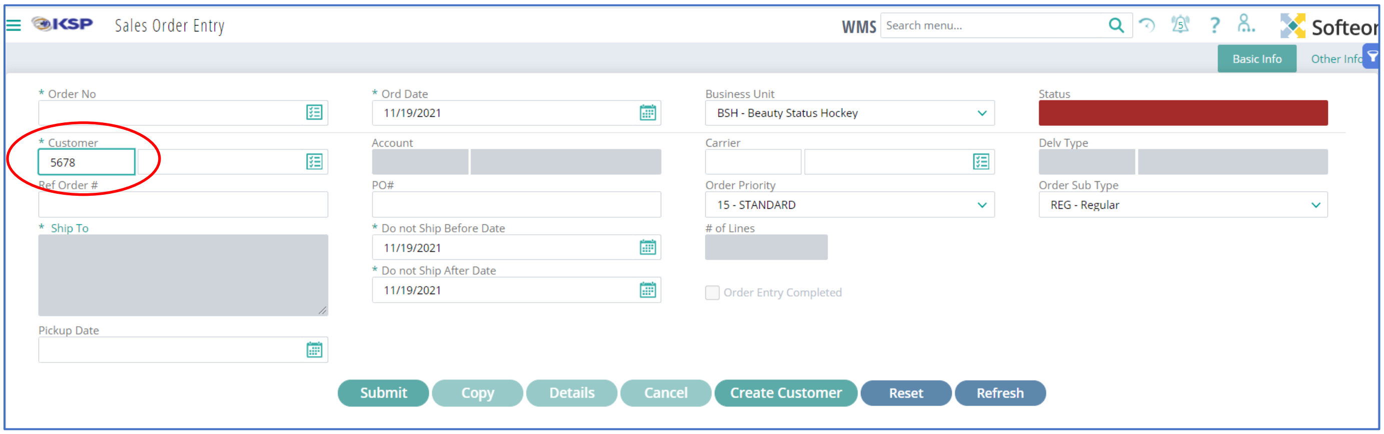
8) Enter the customer's information in the appropriate fields and click on '*Submit'* to save.
9) Highlight the address and then click on Select.
(Submit is also used to save if an edit is needed for that customer's information).

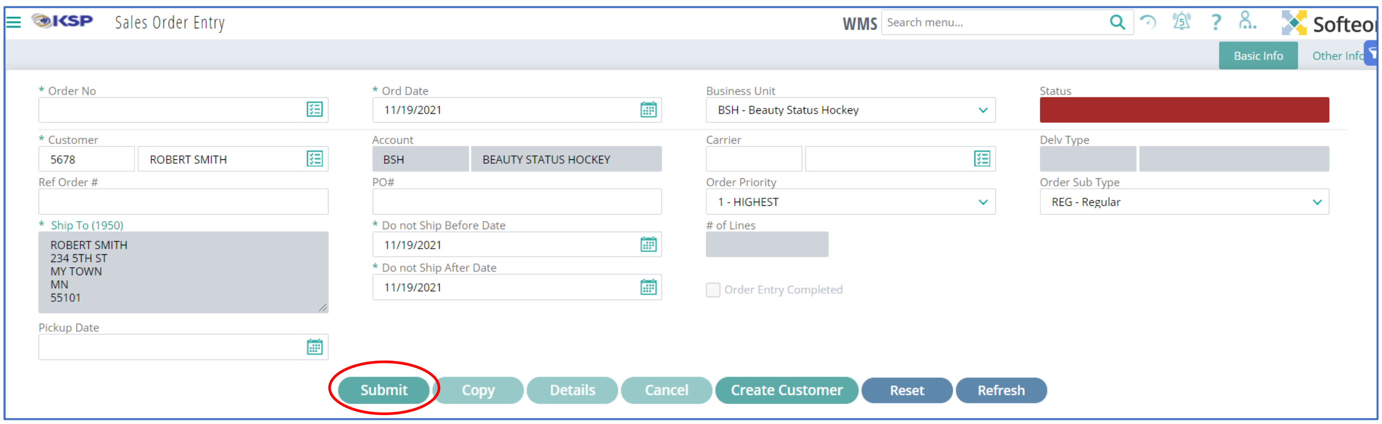


10) The address will not appear in the Customer Address screen, now click on Submit and proceed to step 12.



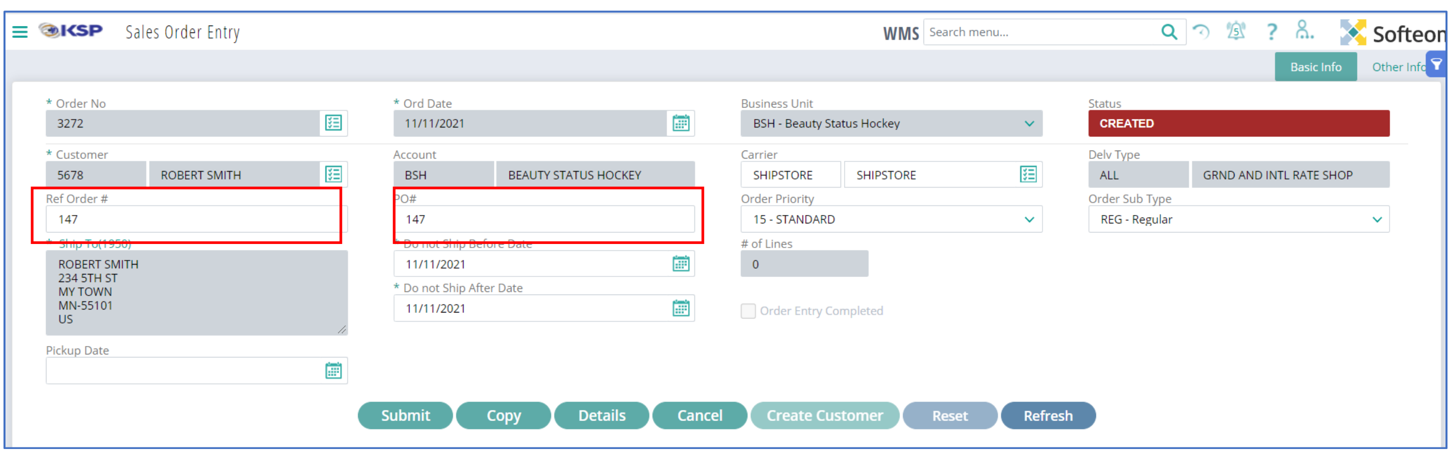
11) *Customer* field, enter the unique customer code, if unknown click on the paper icon to the right of the customer field to search for your customer number. Address information will then populate in the Ship to: box.





12) Click on *Submit* to generate the Sales *Order* number.

13) *Ref Order #* and/or *PO#* - enter info for your purposes as these are not fields that need to be filled in.

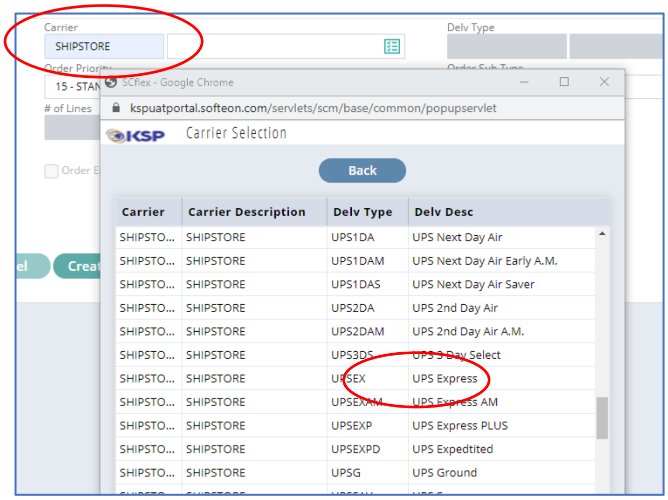


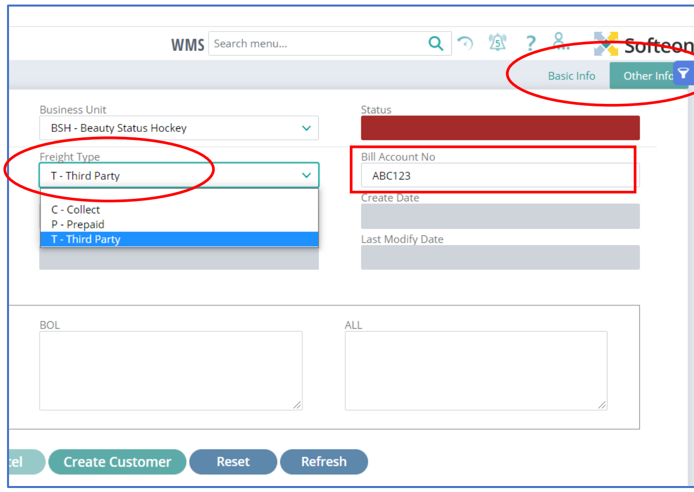
14) Carrier Field: If you have any questions, reach out to your Customer Experience Rep/Acc't Manager.

a. LTL/Freight shipments:
    a. If KSP is to set up the shipment and bill the customer at the cheapest rate, choose Carrier code *KINGL.*
    b. If a specific carrier is requested for KSP to use, choose that carrier from the list and KSP will line up shipping and bill you for the freight.
    c. If you are lining up the carrier, choose *CUSTLTL*

b. Shipping Small Parcel

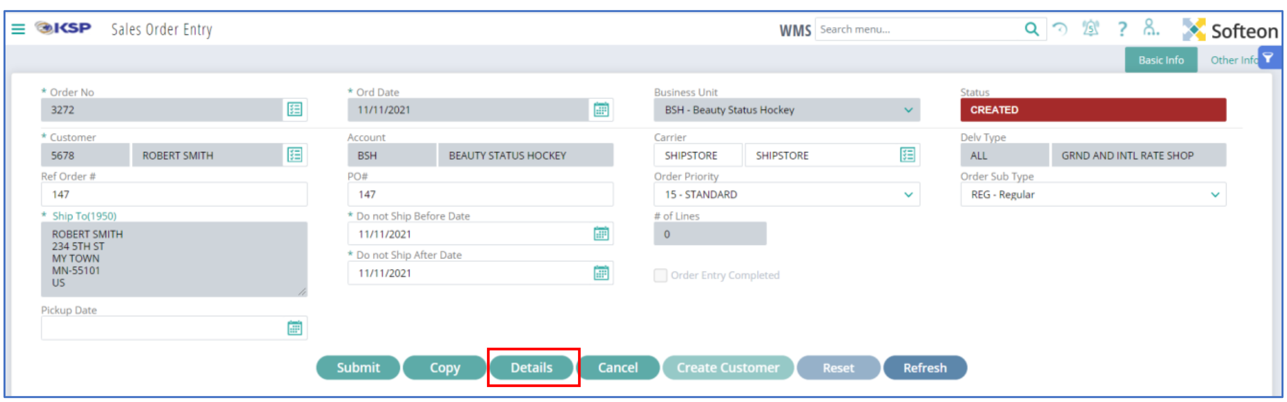
   a. KSP to ship and bill customer: Type '*SHIPSTORE'* and a small dialogue box will appear. Choose the delivery type (I.e., UPS Ground, Fed ex 2-day, ect). For the most economical rate, choose '*SHIPSTORE All*'.
   b. If Customer provided shipping labels: Choose "PICK" as the carrier.
   c. If shipping Collect, Prepaid or 3rd party shipping: Click on the Other Info tab shown below. Then choose from the Fright Type options and add the Bill to Account number.



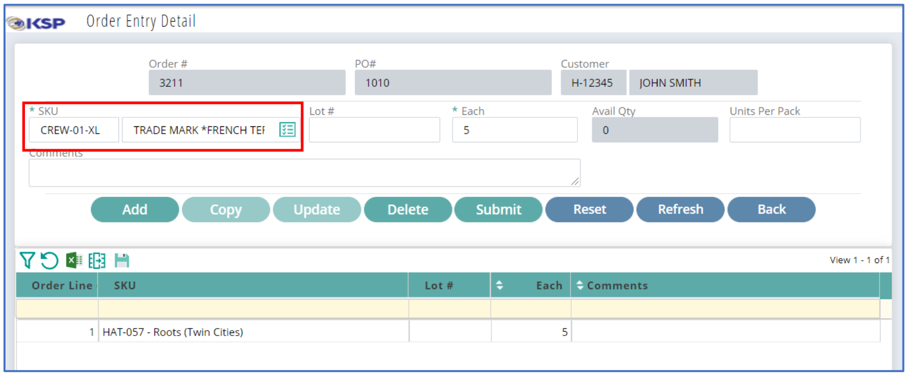


15) Click on Submit

16) Then click on Details to begin adding SKU to the order.



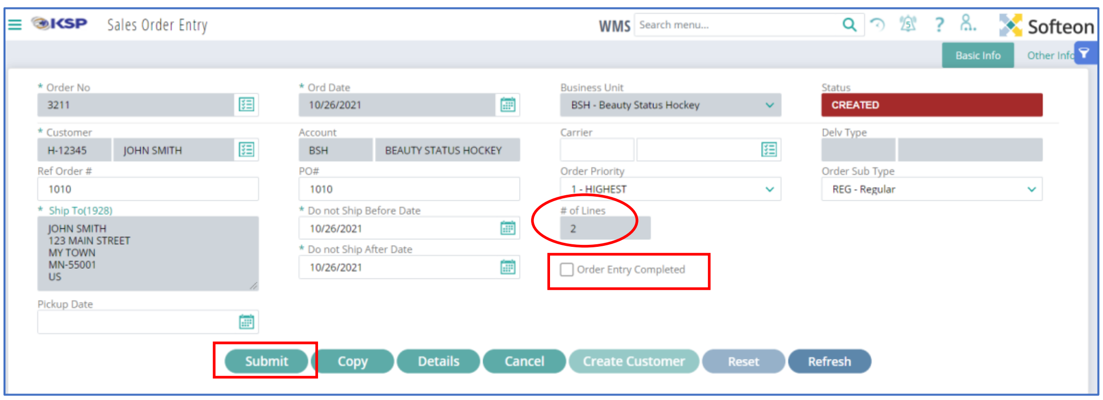
17) Enter the desired *SKU* or choose by clicking on the paper icon to search.
18) Choose the required quantity (**Each*) and click on *Add* to add that line item.
19) Repeat for additional items.



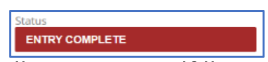
20) Click on *Submit* and click on *Back* to return to the Sales Order Entry screen.

<u>IMPORTANT TO NOTE</u>: You can click to highlight a line that is already entered to edit the quantity, or you can delete the entire line if the incorrect item was chosen.

21) Check the *# of Lines* field to ensure that this reflects the number of unique SKUs entered.



22) **MOST IMPORTANT STEP** - check the box for 'Order Entry Completed'



and click on Submit. The Status field will now reflect 'Entry Complete' and will go to KSP Fulfillment for order processing. If this step is not completed, the order will not be processed, picked or shipped.

3.2 – Sales Order Entry - Upload Process

The upper section shows RECORD TYPE H (Header), the middle section shows RECORD TYPE D (Detail) and the bottom section shows a RECORD TYPE C for Comments (this row is required even when there are no comments. It should be the last row on the form prior to upload. Please fill out based on the information below.

Upper Section

1) RECORD TYPE H:
2) WHSE_ID, BLDG_ID: always reflect KSP and DC1 respectively
3) 'ORDER_NO': field is required, no spaces can be used, and the only special characters allowed are the dash and the underscore.
4) ORDER_TYPE: field is either B2B or B2C
5) PURCHASE_ORDER_NO and REF_ORD_NO: fields are not required. They can be left blank, they can be the same number, or different. No spaces can be used, and the only special characters allowed are the dash and the underscore.
6) CUSTOMER_ID:
   a. If you've already shipped to this customer, please use the existing Customer ID
   b. If you have not shipped to this customer yet, you may leave this field blank and Softeon will assign a numeric ID, visible in Order Query after the order is placed.
7) SHIP_TO Columns (J-S): fields are to be filled out as needed. These columns can also be copied into columns X through AI as well
8) SHIP_TO Columns (T and U): phone and email are helpful but not required
9) Freight_Payment_Type: Choose either C (Collect), P (Prepaid), and T (Third Party)
10) Freight_Account: . If Third Party, this needs to be populated with the account number
11) DO NOT SHIP AFTER DATE:
12) If there is a specific date the order must ship, please enter here. Ensure this date is the same for the next column, which is DO NOT SHIP BEFORE DATE.
13) If you have a shipping window, you can enter your date here.
14) DO NOT SHIP BEFORE DATE:
15) If there is a specific date the order must ship, please enter here. Ensure this date is the same for the next column, which is DO NOT SHIP AFTER DATE.

    **For Freight (LTL) shipments, please choose a date 2-3 days out from your order date. Our teams needs time to pull the order, obtain pallet dims and weights to either communicate to the client or send off to our broker for quotes and to schedule pick up.

    ** Small parcel orders that come in before 2:00 P.m. CST, please choose the next day as the DO NOT
16) SHIP BEFORE and AFTER DATE

AJ	AK
DO NOT SHIP AFTER DATE	DO NOT SHIP BEFORE DATE
20220802	20220802
20220802	20220802

17) CARR_CD and CARRIER SERVICE LEVEL: pertain to the carrier. Please see Appendix A in the Softeon Customer Portal Quick Reference Guide to determine the appropriate CARR CD and CARRIER SERVICE LEVEL. (see example below)

AL	AM
CARR CD	CARRIER SERVICE LEVEL
SHIPSTORE	UPSG
SHIPSTORE	UPSG

18) Columns AN through BG: Not required to fill out, so can be left blank.

Middle Section:

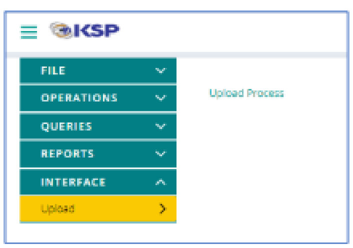
19) RECORD TYPE D:
20) WHSE_ID, BLDG_ID: always reflect KSP and DC1 respectively.
21) ORDER_NO: relates to each ORDER_NO in the Header section (see cells in red below for example)
22) ORDER_LINE_NO: indicates the number of SKUs per ORDER
23) ITEM: represents the SKU
24) ORDER_QTY: represents the quantity of that SKU
25) LOT_NO: only use if applicable
26) ORDER Quantity: Quantity either represents number of each or cases
27) UOM (Unit of Measure): items can be ordered in Eaches (EA) or Cases (CA) and ensure they align with the quantity in column H.
28) CUSTOMER_SKU, UPC_CODE; UNIT_PRICE: Not required fields

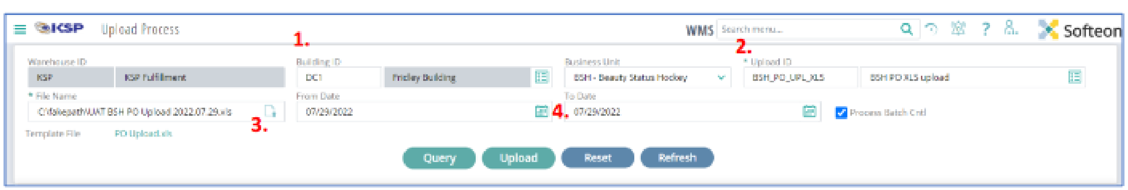
Lower Section

29) RECORD TYPE C: Information in this area will be printed on the packing slip that accompanies each order
30) WHSE_ID, BLDG_ID: always reflect KSP and DC1 respectively.
31) ORDER_NO: relates to each ORDER_NO in the Header section (see cells in red for example)
32) ORDER_NO: indicates the number of SKUs per ORDER
33) COMMENT TYPE: leave as ALL SEQ_NO: leave blank
34) COMMENT DESC: Add copy here

Upload Process

When the form is completed, either a PO or Order upload, navigate to Interface > Upload > Upload Process and follow
the steps below





1) Building ID: DC1
2) Upload ID: Choose the appropriate XLS Upload (see section in the image below)
3) File Name: click on the ‘Upload File’ icon to select your saved file, then click on ‘Upload’
   a. Select Upload ID with “PO” in the title for PO uploa
   b. Select Upload ID with “Order” in the title for a Order upload
4) From Date and To Date: default to today’s date and do not need to be changed.

Upload ID	Description	Warehouse ID	Bldg ID	Business Unit
BSH_GEN_INVENTORY_UPL	BSH Inventory Upload - XLS	KSP	DC1	BSH
BSH_ORD_UPL_XLS	BSH Order XLS upload	KSP	DC1	BSH
BSH_PO_UPL_XLS	BSH PO XLS upload	KSP	DC1	BSH
BSH_UPL_ITEM_XLS	BSH Item upload - XLS	KSP	DC1	BSH

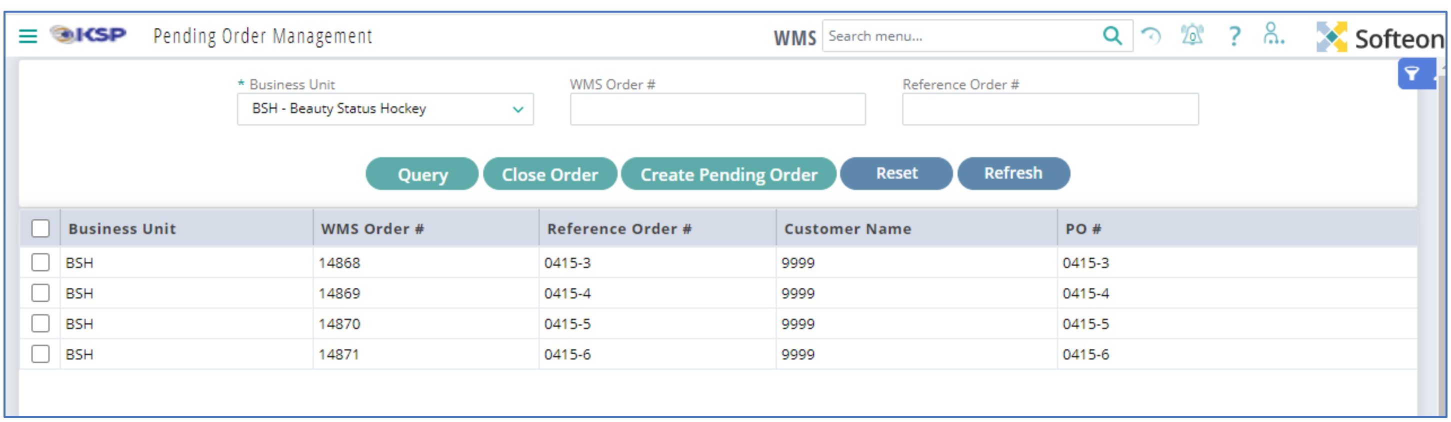
5) If the upload was successful, you will see this message. If unsuccessful, reach out to your Customer Experience Rep who will be able to determine the error and work with you to get this fixed.

6) View results of the upload by navigating to Queries (see below):
   Queries > Inbound > View All PO's

3.3 – Pending Order Managment

If orders were shipped short and items are on backorder, the Pending Order Management is used for closing an order or creating a pending order for zero/partially picked SKUs.
'Allow Backorder' must be enabled on the SKU profile (consult your Customer Experience Rep for clarification).

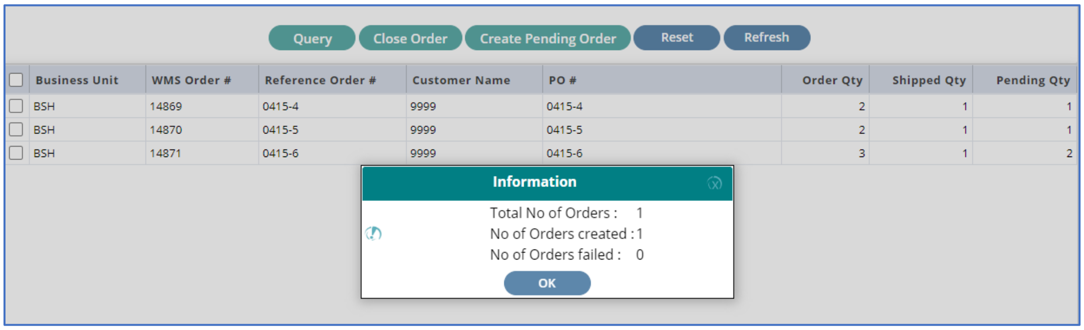
1) From this view, click on Query where the order(s) will be displayed.



Business Unit	WMS Order #	Reference Order #	Customer Name	PO #
BSH	14868	0415-3	9999	0415-3
BSH	14869	0415-4	9999	0415-4
BSH	14870	0415-5	9999	0415-5
BSH	14871	0415-6	9999	0415-6

2) Select the desired record(s).
   When clicking 'Close Order', the system closes the order and displays the message, *"Order is closed successfully"*. Click OK.

3) When clicking 'Create Pending Order', the system displays a message similar to the one in the image below. Click OK. This creates an order that can be viewed and monitored in 'Order Query' and will process through fulfillment and shipping.


Query
Close Order
Create Pending Order
Reset
Refresh
Business Unit
WMS Order #
Reference Order #
Customer Name
PO #
Order Qty
Shipped Qty
Pending Qty
BSH 14869 0415-4 9999 0415-4 2 1 1
BSH 14870 0415-5 9999 0415-5 2 1 1
BSH 14871 0415-6 9999 0415-6 3 1 2
Information
Total No of Orders : 1
No of Orders created : 1
No of Orders failed : 0
OK

Section 4: Queries

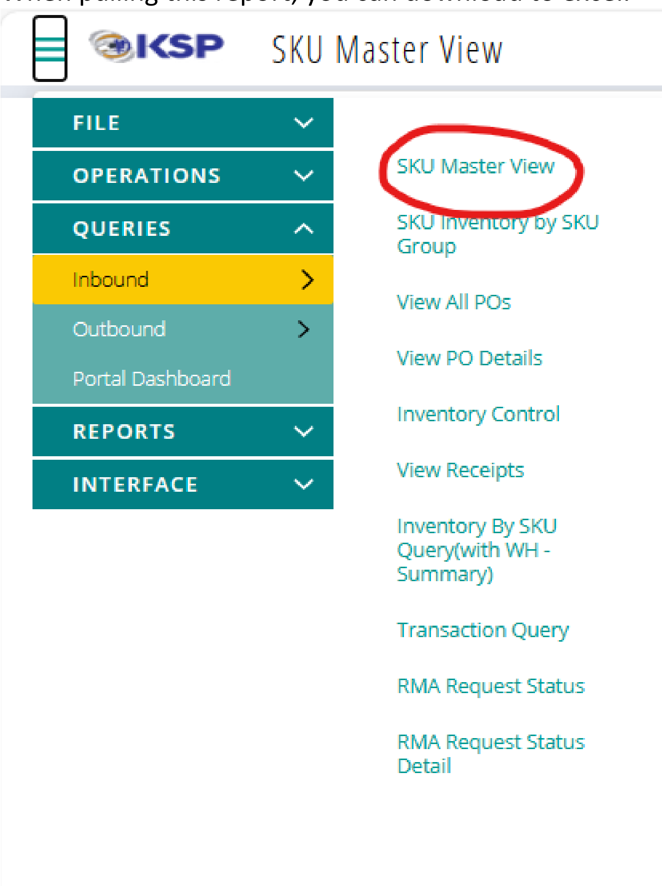
Queries provide data results (existing orders, inventory, tracking numbers, etc.) that can be extracted to a spreadsheet or .pdf document.

4.1 - SKU Master View

This report will provide a list of all SKU's, along with specific information about each SKU as noted below:

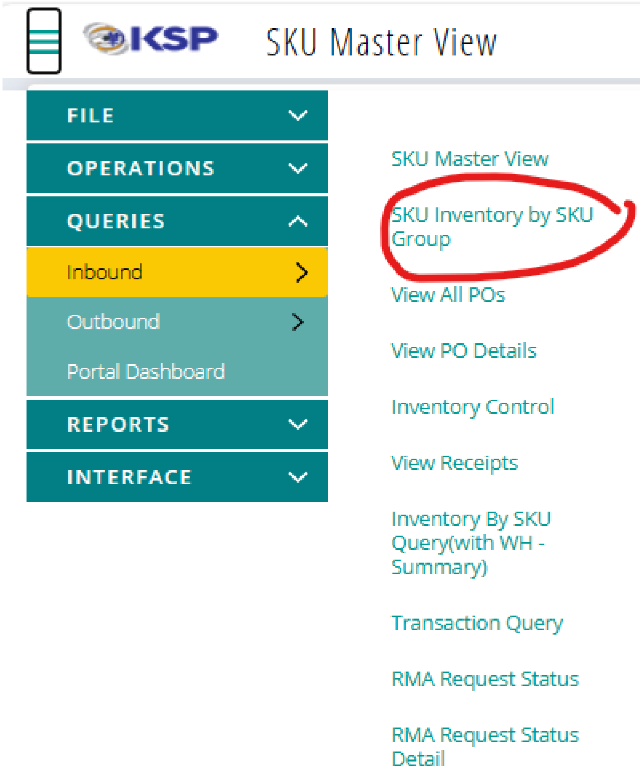
- number of eachs in a master case,
- the size of the each, master case and pallet/LPM
- Number of cases per pallet/LPN.

When pulling this report, you can download to excel.

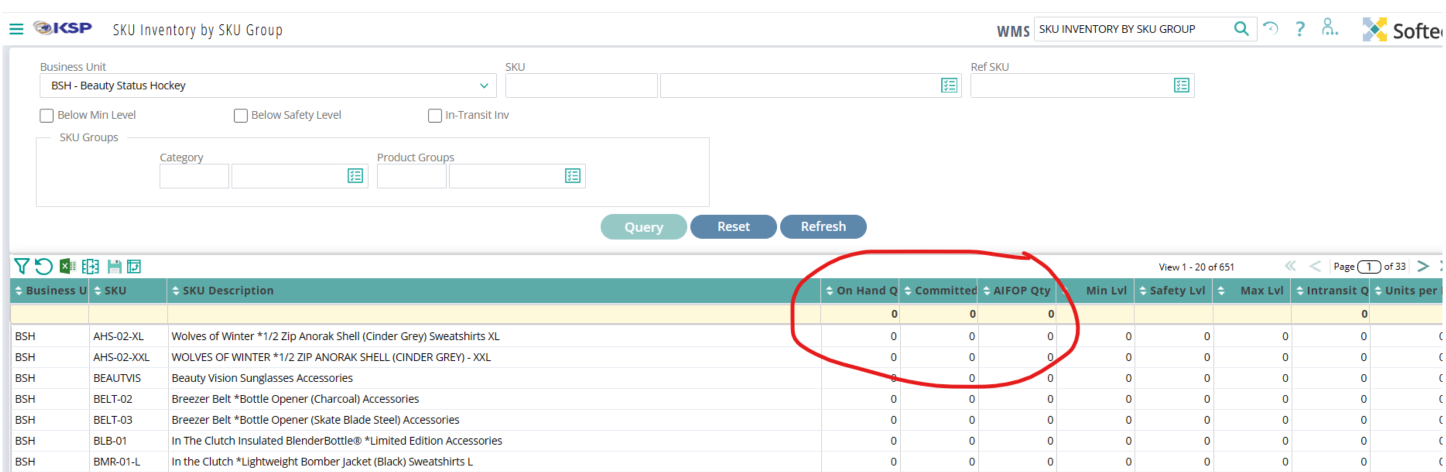


4.2 - SKU Inventory by SKU Group

This report will show you all SKU's and the inventory that is On Hand versus Committed (or allocated to other orders) and remaining inventory.

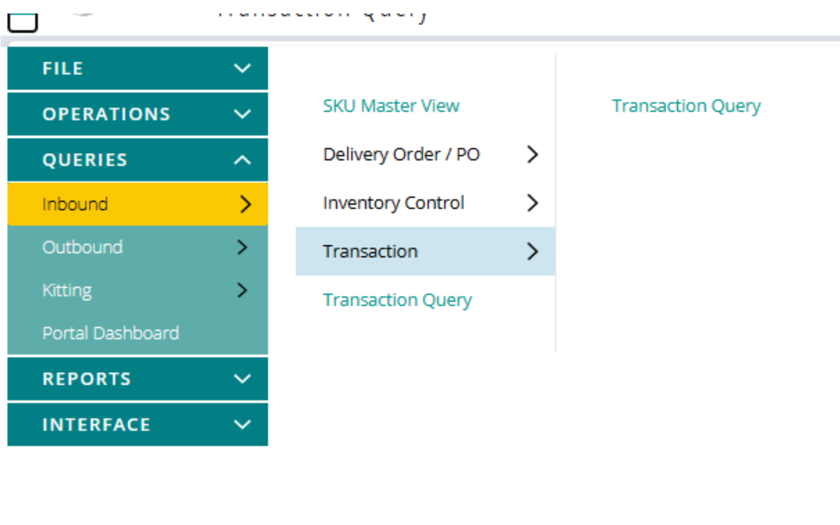


Example of the report:

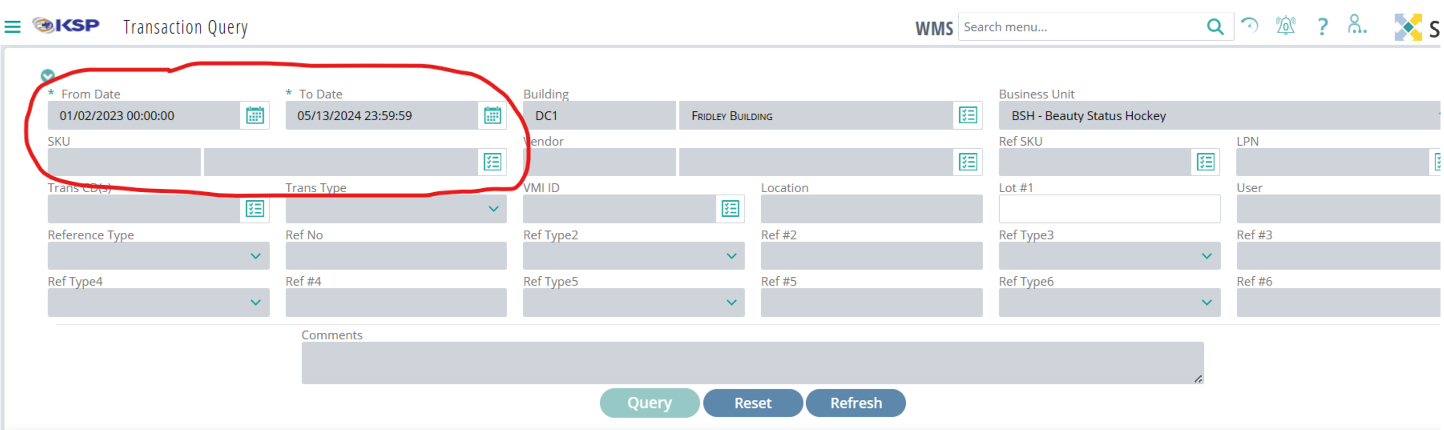


4.3 - Transaction Query:

This report will provide an overview of all transactions that have occurred within a given time period chosen and by SKU. This includes orders/sales, returns, cycle count, pallet consolidation, and receiving.



Choose the time period the report should be run within along with the SKU

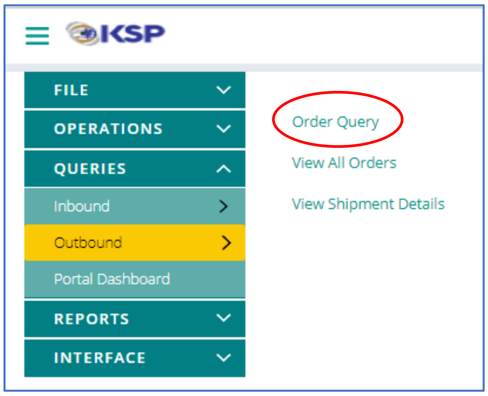


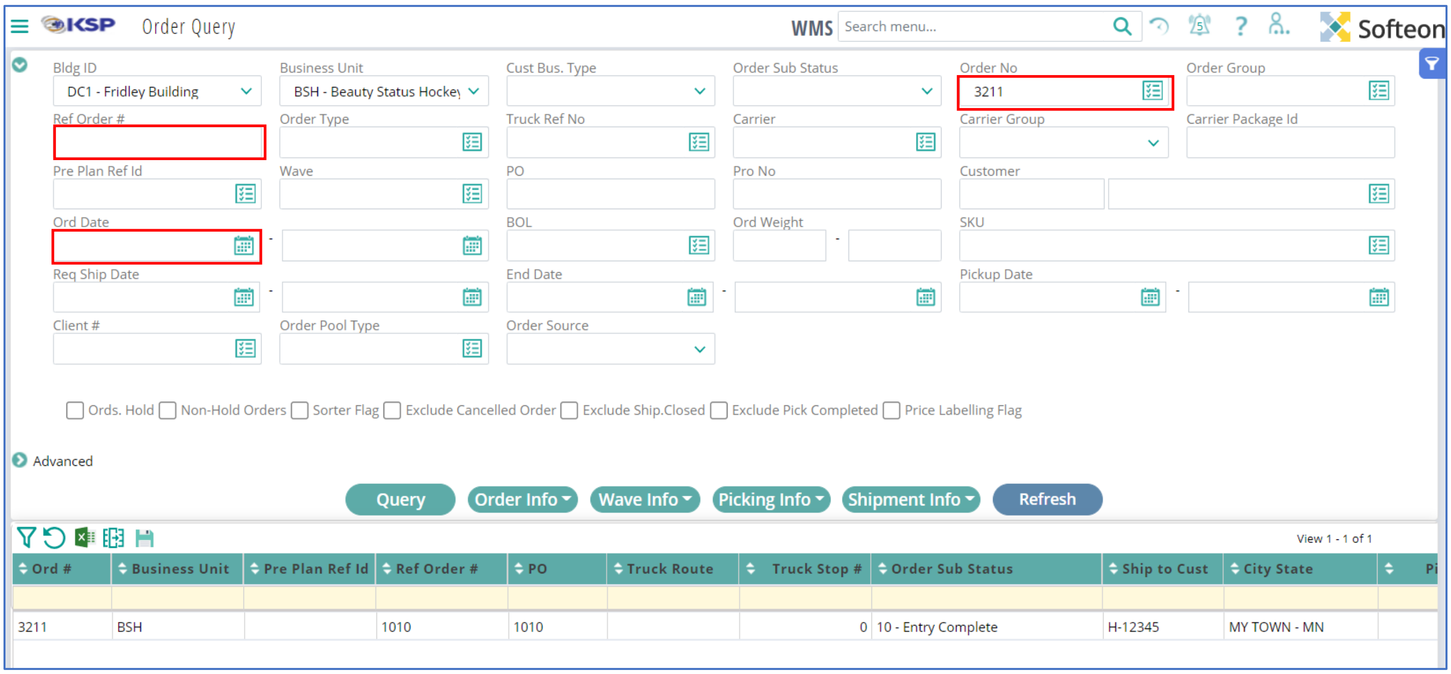
When the report is run, filter by column “Trans CD”, see below for options to search by:

- S-Sales = order placed/shipped
- CC-Cycle Count Transaction = a cycle count has been performed on this SKU. Scroll to the notes column to understand why an adjustment has been made.
- RV-Receiving From Vendor = this is an inbound receipt
- RR-Return Receipt Trans Codes = return received at KSP. Scroll to the right to the column labeled Disposition CD that will show if product returned was damaged or good.

4.4 - Order Query

This report will show you all the orders over the last 90 days that are either still in process or have already shipped. Note: If past 90 days, the orders have been archived so please reach out to your Customer Experience Manager for assistance.

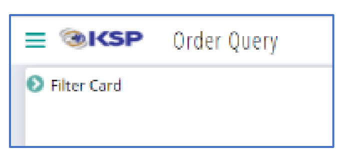




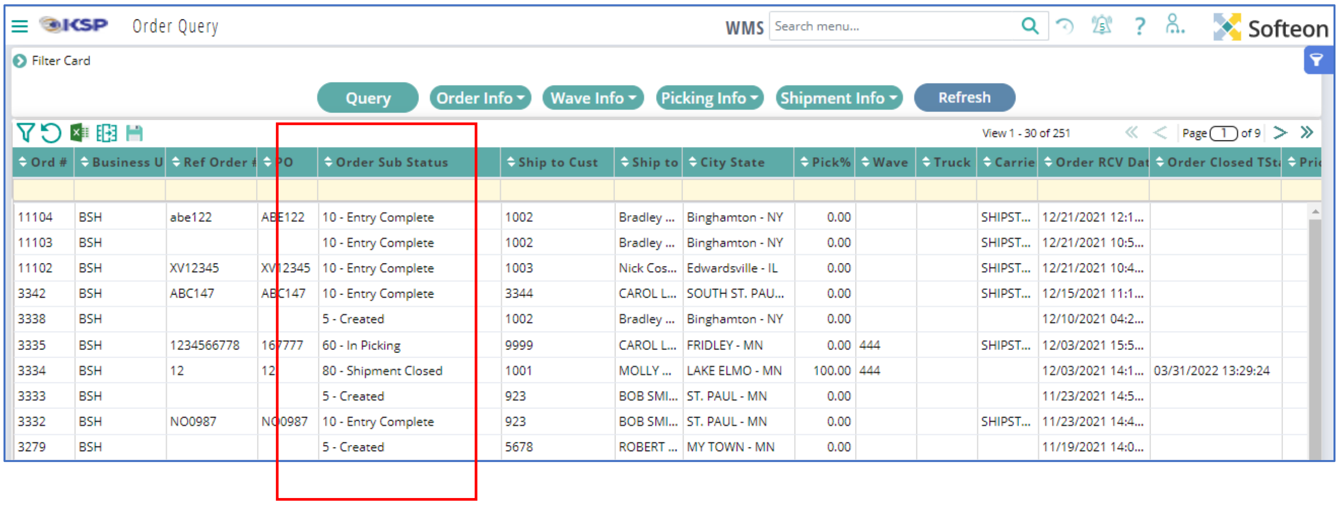
1) Search Options:
   - For a broad search, you can simply click on *Query*. All orders that have not shipped will appear. To view orders that have already shipped uncheck the *Exclude Ship Closed* box.

   - To narrow you reach see below:
     - You can enter the *Order No* and click query
     - Search on your *Ref Order #*, or the *Ord Date* and click query
     - Search by SKU and click query
     - Search by Order Sub status to see all orders that have a specific status (see next steps below to understand what each subs status means)

<u>IMPORTANT TO NOTE</u>: The '*Filter Card*' will collapse when you conduct a search. Click on the arrow > to expand and see the searchable fields.



2) ORDER STATUS - To understand the status of the order, see the Order Sub Status column and the codes along with a definition of each.



<u>5 - Created</u>: an order is not yet complete; you can edit SKUs and quantities in this status. To finalize the order, check the 'Order Entry Completed' box in the Sales Order Entry screen.
<u>IMPORTANT TO NOTE</u>: there is no ability to edit an order when 'Entry Complete' has been submitted.

<u>10 - Entry Complete</u>:

- Every half hour the system will run the inventory allocation process to advance to status '20-In Distribution'
- If inventory is not available to allocate, the order will stay in status '10-Entry Complete'. IF we should ship the order short of the SKU on backorder, contact your Customer Experience Rep.
    - The SKU that has not shipped will move to 'Pending Order Management *(see Section 6: Pending Order Management)*

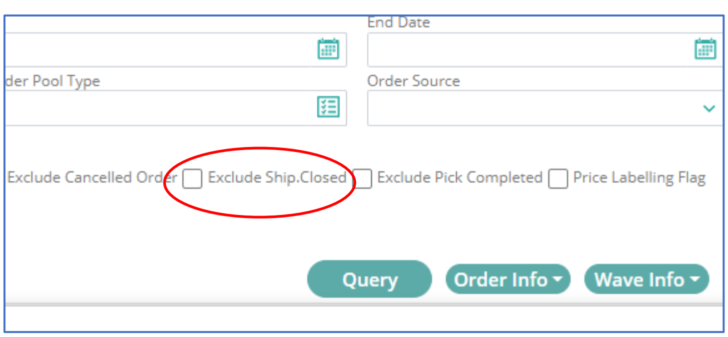
<u>20 - In Distribution</u>: the order is waiting for the Fulfillment team to start picking the inventory in preparation for quality control & shipping

<u>60 - In Picking</u>: the order is in the process of being picked in preparation for quality control & shipping

<u>70 - Pick Completed</u>: the inventory is waiting for quality control prior to shipping

<u>75 - PickPack Update Complete</u>: the order is complete, and a shipping label has been generated.

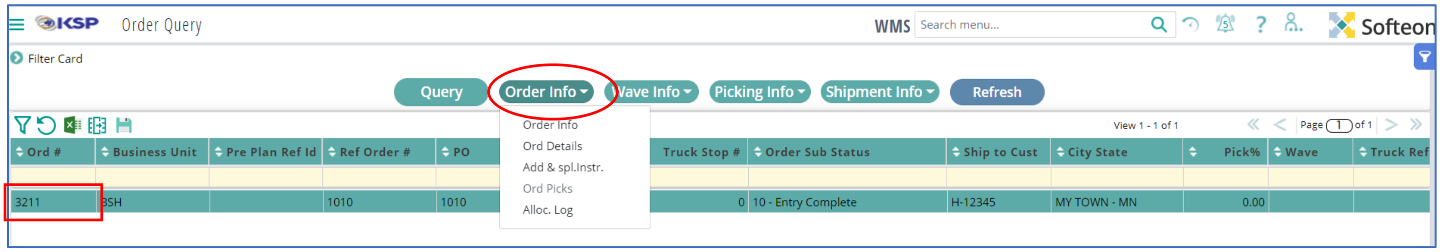
<u>80 - Shipment Closed</u>: these orders can only be seen when the 'Exclude Ship Closed' box is un-checked. Tracking numbers are now available. After 90 days, order data is archived. Please reach out to your CE account manager who can pull archived data on your behalf.



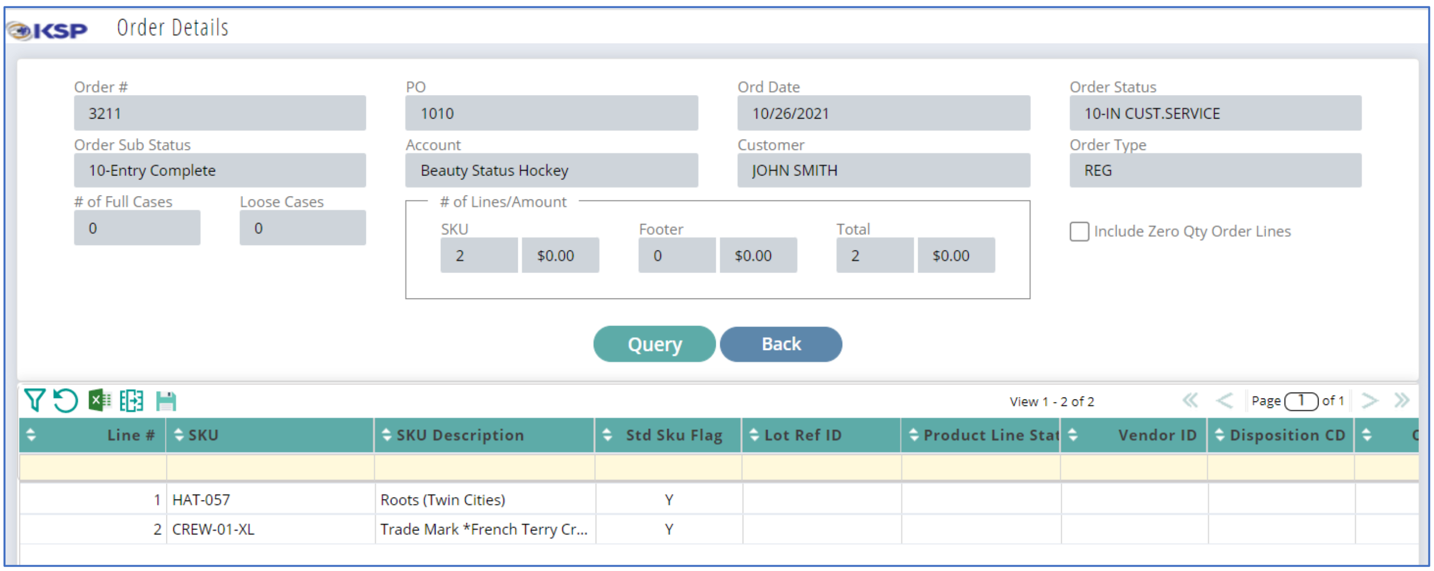
<u>IMPORTANT TO NOTE</u>: Order Sub Status updates are refreshed every half hour.

3) ORDER INFORMATION

- To locate SKU’s on an order, highlight the order number, then click on *Order Info* and choose *Order Details*.



- This will launch a window to show you the details of what was ordered.

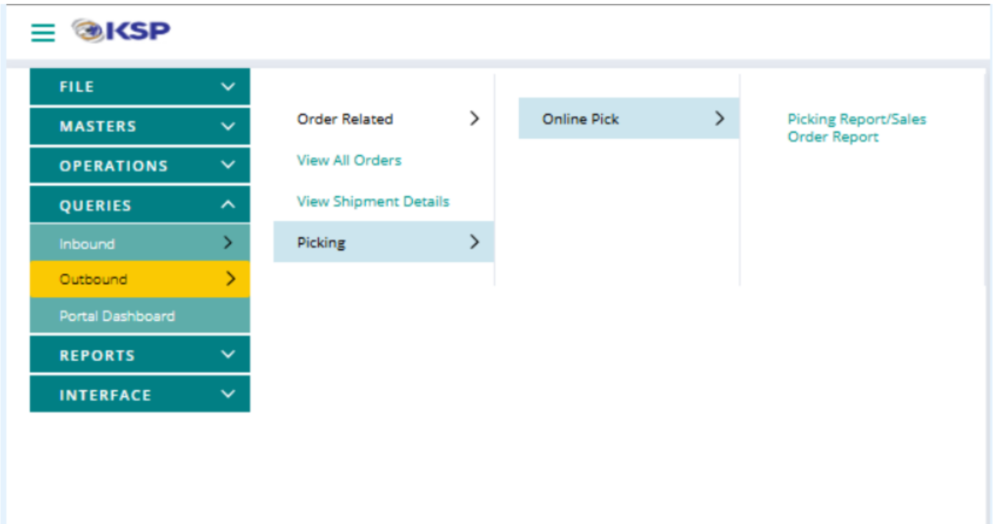


- To view the address the order is shipping to, click on Order info, then Add & Spl. Instr.

4) ORDER TRACKING:
   - If the order is in 80 status, you can highlight the order, click on Shipment info, then shipment summary

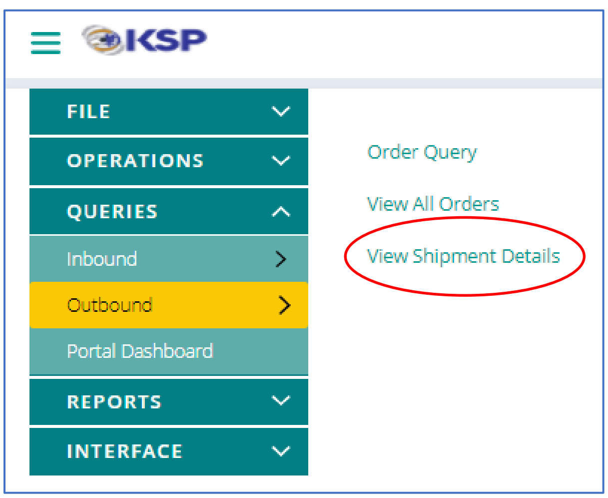
4.5 - Picking Report/Sales Order Report

Use this query to obtain a report showing which SKU’s are on each order that has not yet shipped. This is a great report to pull to view all orders that are also in 10 status to assist in managing backorders.

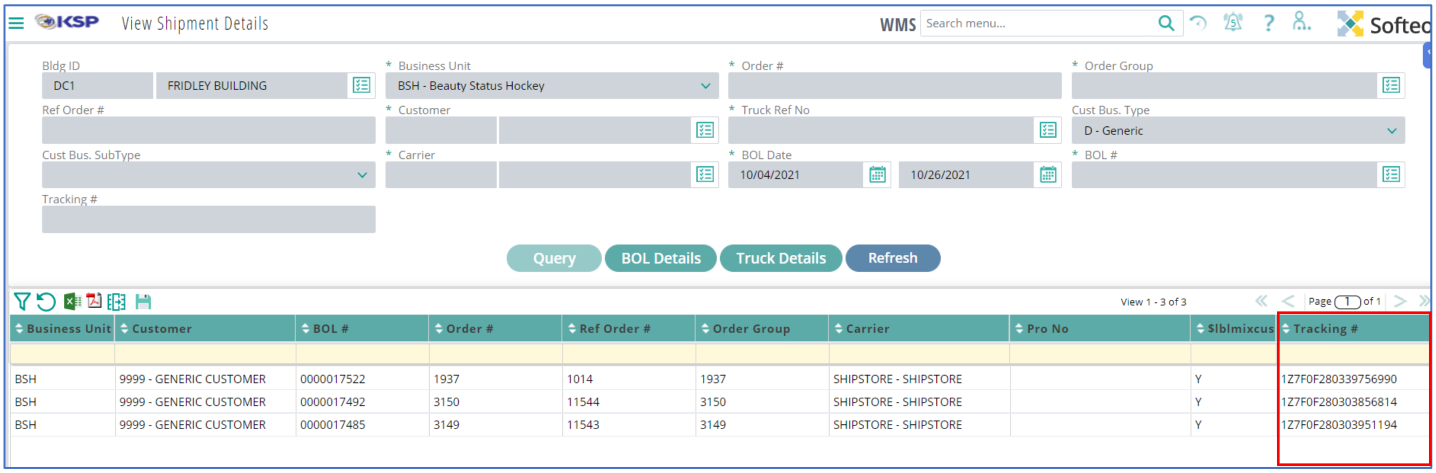


4.6 - Shipment Query

This view provides the carrier's tracking numbers.
Menu Access: *Queries > Outbound > View Shipment Details*



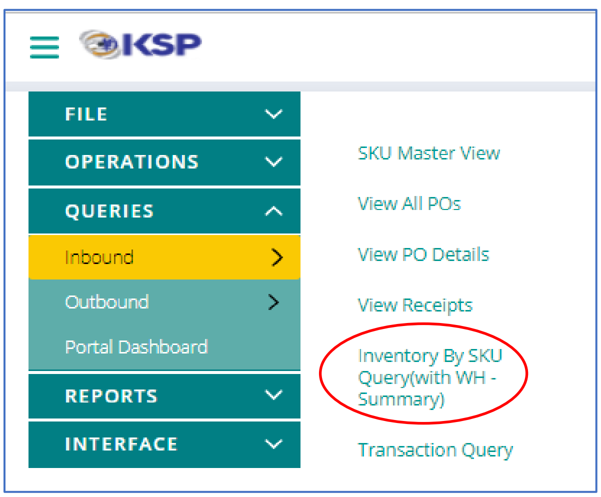
This view requires some search parameters such as an *Order #* or *BOL Date*.
BOL (Bill of Lading, generated when shipped) can be set to a date range to narrow or broaden your search.



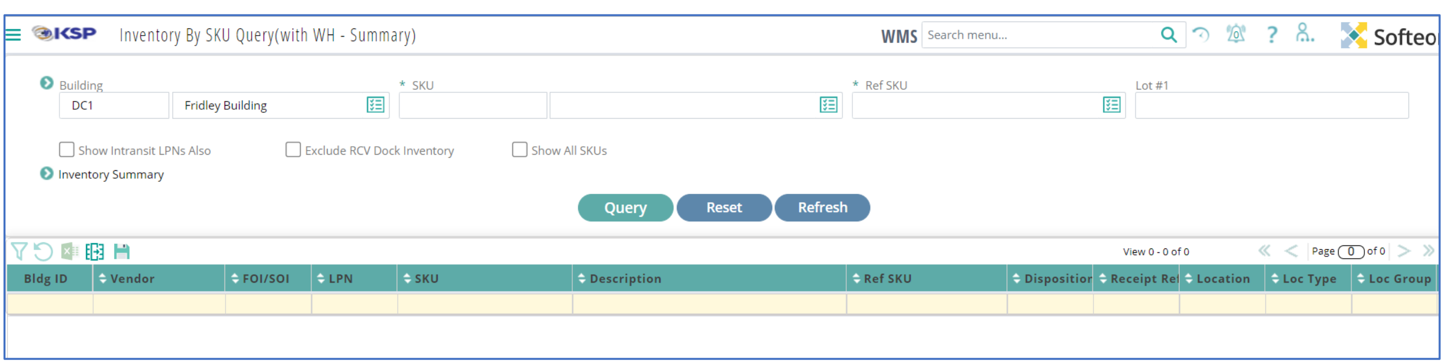
Refer to Section 4.5 – Customize Your Views to help display the information that is most important to you.

4.7 - Inventory Query

This view provides a look at your inventory levels at any given time, what is Committed (scheduled to pick),
Menu Access: *Queries > Inbound > Inventory by SKU Query (with WH-Summary)*



You can search your available inventory by a specific SKU – enter the SKU number or click on the paper icon to view the list; or you can check the box *Show All SKUs* to see the entire list.

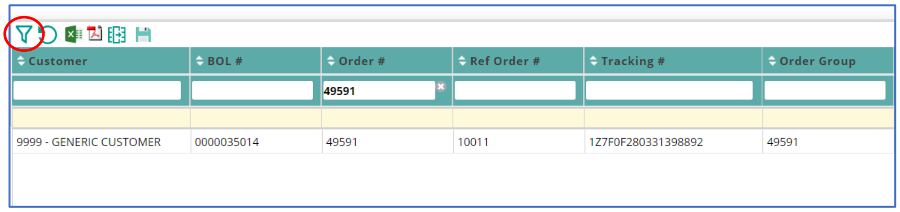


*Refer to Section 4.5 – Customize Your Views to help display the information that is most important to you.*neous

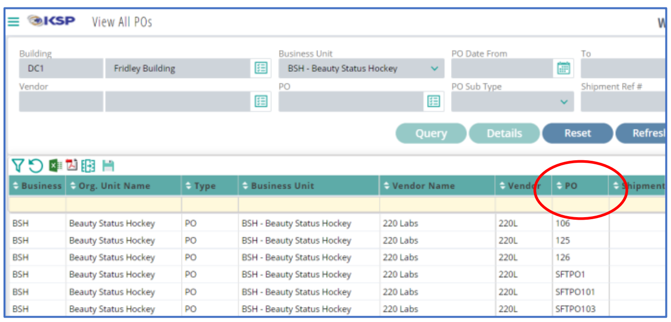
Section 5: Miscellaneous

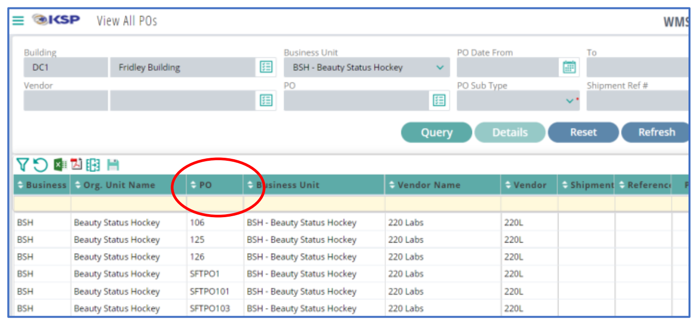
5.1 - Customize Your Views

Turn on the Filter icon to drill down for more specific information in a column.

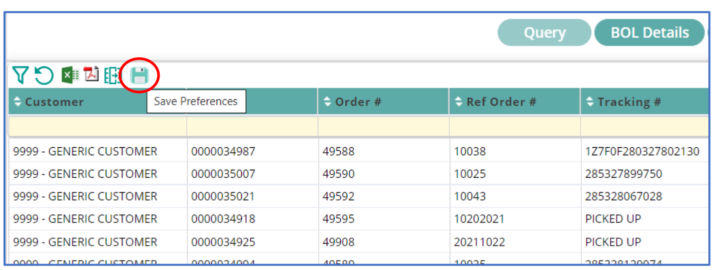


When in any query, you can drag & drop any of the columns to where they work best for your view.

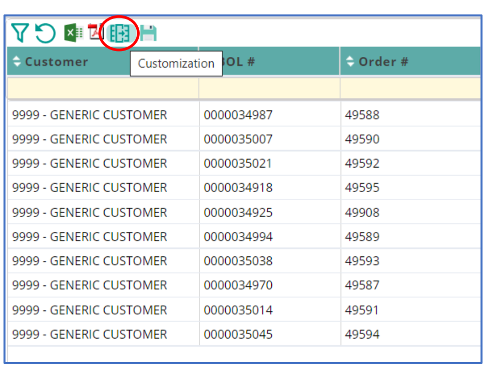


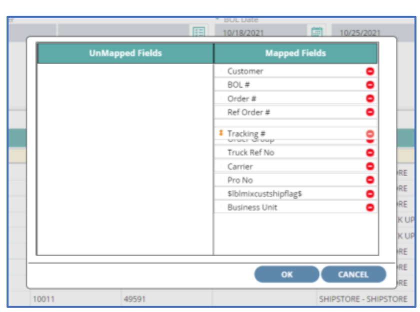


Save your new search preferences view for your future inquiries.



You can also click on the *Customization* icon to change and save your view to see the information that is most important to you.

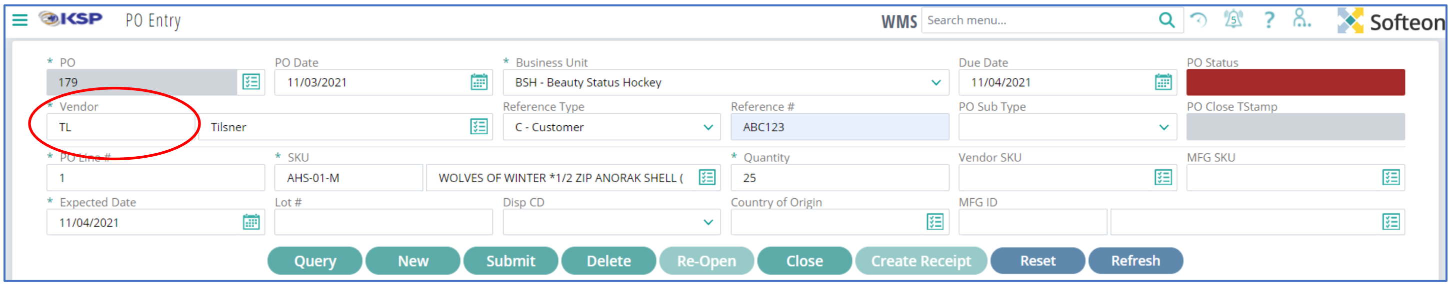




You can drag & drop the fields to rearrange or click on the red icon to remove fields you don't need.

5.2 – Customer and Vendor Set Up

When there are regular vendors used to supply your inventory, KSP will set up the company in Softeon on your behalf to allow you choose it in the PO Entry process. Reach out to your Customer Experience Manager to have these added to your Business Unit Profile.



If you have any additional questions, please reach out to your Customer Experience Account Manager